

Communication Policy

Power GT's communication policy is in line with British Gymnastics communication procedures and applies to all children, young people, staff, volunteers and parents and guardians.

PGT aims to provide an environment that respects the rights of each staff member and parent/guardian, and we ask that all members understand and follow the correct communication channels and any behaviour that undermines this is unacceptable.

Methods of Direct Communication

Power GT prefers direct communication regarding official changes of circumstance to be VIA email to the main email account (powergymnasticstrampoline@outlook.com). However, we recognise in emergencies a phone call to gymnasts main coach and/or head coach and/or welfare officer may be more appropriate.

With client consent, Power GT squad parents are added to a WhatsApp group which is used to:

- Distribute letters (as well as email);
- Remind parent / guardians of deadlines;
- Inform coaches of lateness / absence;
- Share training videos from sessions.

Communication with Children and Young People:

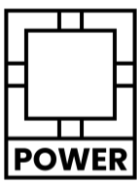
Power GT and British Gymnastics deems it inappropriate for Coaches/Volunteers to have direct communication with Young People (which is defined as those **under** 16 years of age) except when a young person is making a disclosure to the Welfare Officer using the designated disclosure number. This includes VIA text messages, phone calls, online chat forums (including Facebook, Instagram and WhatsApp or Email communication).

PGT deems it appropriate to have direct communication between the head coach and personal coach of a participant **or** head coach/mentor or a young person either:

- By email where the young person's parent/guardian is copied into all communication
- By WhatsApp group chat that includes the young person, the young person's Parent/Guardian, personal coach and the head coach/welfare officer)

Any other direct communication is deemed inappropriate and will result in disciplinary action taken against the adult.

Power GT deems is appropriate to have direct contact with participants 18 years and older.



Operating Address: Billesley Tennis Centre
Wheelers Lane
B13 0ST

Any conflicts of interest regarding communication with young people (IE family friends of coaches/volunteers/club officials) should be provided **in writing** to the club by Power GT's official associate **and** the parent/guardian of the young person, where reasonable adjustments/considerations may be made by management and the welfare team. Decisions will be recorded by our welfare officer.